

## Scorecard - Audit and Management Services

### Information

**Name:** Audit and Management Services

**Description:** n/a

**Domain:** AMS

**Owners:** Jackson, Cathy (AMS); McKee, Nancy

### Details

		As Of		Actual	Target		FYTD Actual	FYTD Target																																	
▼ 1.0 Customer																																									
▼ Monitor Auditee Corrective Actions (AMS)																																									
Complete planned follow-up audits.	'14 FQ3	▲	15%	10%	▲	55%	30%																																		
▼ Communicate Audit Results Timely (AMS)																																									
Issue draft reports within 90 days of fieldwork completion.	'14 FQ3	▼	27%	55%	▼	49%	55%																																		
▼ 2.0 Financial																																									
▼ Meet Budget Targets (Audit and Management Services)																																									
Expen: Total (Audit & Mgmt Svcs)	'14 FQ3	▲	\$987K	\$1,150K	▲	\$3,143K	\$3,448K																																		
Revenue: Total (Audit & Mgmt Svcs)	'14 FQ3	▼	\$0K	\$1,150K	▼	\$0K	\$3,448K																																		
Positions: Full-Time Filled (AMS)	'14 FQ3	▼	37	41		n/a	n/a																																		
				(40 - 42)																																					
▼ Budget Implementation: FY 10-11 (AMS)																																									
<table><tr><th>Initiative Name</th><th>Type</th><th>As Of</th><th>Status</th><th>▲</th><th>🕒</th><th>✓</th><th>!</th><th>🎯</th><th>%</th><th>Owners</th></tr><tr><td>Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)</td><td></td><td>n/a</td><td>n/a</td><td></td><td></td><td></td><td></td><td></td><td></td><td>Jackson, Cathy (AMS)</td></tr></table>									Initiative Name	Type	As Of	Status	▲	🕒	✓	!	🎯	%	Owners	Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a							Jackson, Cathy (AMS)											
Initiative Name	Type	As Of	Status	▲	🕒	✓	!	🎯	%	Owners																															
Eliminate 2 vacant Audit Supervisor positions , and 3 vacant Associate Auditor positions. (AMS-1)		n/a	n/a							Jackson, Cathy (AMS)																															
▼ Sound asset management and financial investment strategies (AMS)																																									
Net Audit Assessment	'14 FQ3	▲	\$3,099,025	\$750,000	▲	\$3,099,025	\$2,250,000																																		
Audit Assessments Collected	'14 FQ3	▼	\$153,974	\$375,000	▲	\$1,358,280	\$1,125,000																																		
Audit Reports or Deliverables	'14 FQ3	▲	11	9	▼	22	27																																		
Complete Risk Assessment Analysis and Develop Audit Plan	2014 FY	▲	100%	100%	▲	100%	100%																																		
▼ Budget Implementation FY 09-10 (AMS)																																									
<table><tr><th>Initiative Name</th><th>Type</th><th>As Of</th><th>Status</th><th>▲</th><th>🕒</th><th>✓</th><th>!</th><th>🎯</th><th>%</th><th>Owners</th></tr><tr><td>Eliminate 6 positions in Audit Services (AMS-1)</td><td></td><td>10/31/2009</td><td>Complete</td><td>▲</td><td>▲</td><td></td><td></td><td></td><td>100%</td><td>Jackson, Cathy (AMS)</td></tr><tr><td>Eliminate 1 position in Administration (AMS-2)</td><td></td><td>10/31/2009</td><td>Complete</td><td>▲</td><td>▲</td><td></td><td></td><td></td><td>100%</td><td>Jackson, Cathy (AMS)</td></tr></table>									Initiative Name	Type	As Of	Status	▲	🕒	✓	!	🎯	%	Owners	Eliminate 6 positions in Audit Services (AMS-1)		10/31/2009	Complete	▲	▲				100%	Jackson, Cathy (AMS)	Eliminate 1 position in Administration (AMS-2)		10/31/2009	Complete	▲	▲				100%	Jackson, Cathy (AMS)
Initiative Name	Type	As Of	Status	▲	🕒	✓	!	🎯	%	Owners																															
Eliminate 6 positions in Audit Services (AMS-1)		10/31/2009	Complete	▲	▲				100%	Jackson, Cathy (AMS)																															
Eliminate 1 position in Administration (AMS-2)		10/31/2009	Complete	▲	▲				100%	Jackson, Cathy (AMS)																															
3.0 Internal																																									
▼ 4.0 Learning and Growth																																									
▼ Staff Development and Certification (AMS)																																									
Audit Staff Professionally Certified	'14 FQ3	▲	65%	55%	▲	64%	55%																																		
Hold Quarterly Staff Meetings	'14 FQ3	▲	1	1	▲	3	3																																		
Complete Evaluations Within 30 Days After Due Date.	'14 FQ3	▼	33%	90%	▼	57%	90%																																		
Maintain a High Training Satisfaction Rate.	2014 FY	▼	0%	95%	▼	0%	95%																																		
Continuing education hours	2014 FY	▼	4	40	▼	4	40																																		